



TEN-YEAR NON-PRORATED TANK AND HEAT EXCHANGER LIMITED WARRANTY AGAINST CHLORIDE-INDUCED STRESS CORROSION CRACKING

THIS SUPPLEMENTAL WARRANTY IS OFFERED IN ADDITION TO OTHER PVI TANK AND /OR HEAT EXCHANGER WARRANTIES.

THE EXTENDED COVERAGE OFFERED BY THIS WARRANTY IS LIMITED TO COMPONENT FAILURES RESULTING ONLY FROM DISSOLVED CHLORIDES PRESENT IN THE POTABLE WATER SUPPLY. THIS WARRANTY DOES NOT EXTEND THE GENERAL WARRANTY COVERAGES OFFERED IN OTHER PVI WARRANTY DOCUMENTS.

PURPOSE

PVI is a customer-oriented company and our desire is customer satisfaction. PVI's purpose is to provide the user with protection against chloride-induced failures which could occur during the time period detailed within this limited warranty.

TANK and HEAT EXCHANGER LIMITED WARRANTY

If the tank or heat exchanger leaks or otherwise fails as a result of metallic stress corrosion cracking due to dissolved chlorides in the potable water supply, PVI will replace the failed component. Coverage is non-prorated for 10 years after the start of this warranty coverage.

There are no limits to dissolved chloride levels in the potable water supply. There is no exclusion if conditions that may locally amplify chloride levels exist in the water heater, such as scale buildup.

After the replacement, coverage will resume for the replacement tank and/or heat exchanger for the time remaining under the original warranty terms.

No labor or freight will be authorized or paid by PVI under this warranty. For terms of coverage for labor and freight expense, owner should refer to applicable PVI service policies.

START OF LIMITED WARRANTY

FOR PRODUCTS WHERE FACTORY-AUTHORIZED START-UP IS REQUIRED: This limited warranty will begin at the time of start-up or six months from the date of shipment, whichever occurs first.

FOR PRODUCTS WHERE FACTORY-AUTHORIZED START-UP IS NOT REQUIRED: This limited warranty will begin 60 days from date of shipment.

Warranty claims should be presented through prompt telephone notification to PVI at toll-free 1-800-433-5654.

GENERAL CONDITIONS

Under no circumstances will PVI pay for, or be responsible for, overtime pay (nights, weekends, or holidays) for the owner's convenience or desires. Labor cost covered by this warranty is limited to installations with normal access to the equipment. **ALL ADDITIONAL COST RESULTING FROM UNCOMMONLY RESTRICTIVE INGRESS OR EGRESS, REQUIRING INTRICATE RIGGING AND/OR UNUSUAL BUILDING OR MACHINERY ALTERATIONS, WILL BE THE OWNER'S RESPONSIBILITY.**

Installation and operation must comply with all applicable federal, state, and local regulations, and must be in accordance with applicable instructions and limitations contained in the PVI installation and maintenance manual for the product. Normal maintenance and repair shall be performed by the owner. This limited warranty does not cover abuse or misuse of the product. An accumulation of scale in the tank does not void the tank warranty. However, an inspection and maintenance program for scale and sediment control should be considered.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES AND GUARANTEES, WHETHER EXPRESSED OR IMPLIED, INCLUDING STATUTORY WARRANTIES, SUCH AS WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. The sole and exclusive remedy is repair or replacement of defective products pursuant to the terms of this limited warranty. **IN NO EVENT SHALL PVI BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, OR CONTINGENT LIABILITIES OF ANY KIND, RESULTING FROM THE MANUFACTURE, SALE, INSTALLATION, OR USE OF THIS PRODUCT. SOME STATES DO NOT ALLOW LIMITATIONS ON INCIDENTAL OR CONSEQUENTIAL DAMAGES OR ON THE LENGTH OF AN IMPLIED WARRANTY. THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. YOU MAY HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.** In no event shall Seller's liability on any claim for damages arising out of or connected with the sales contract or the manufacture, sale, delivery, or use of the goods exceed the purchase price of the goods.

All legal actions for breach of this limited warranty, or the terms and conditions of the contract for sale of the product, must be commenced on or before the expiration of one year from the date of such breach. Otherwise, such action shall be considered barred by a period of limitations established by agreement. This limited warranty covers the first installation only. PVI shall be entitled to inspect the product prior to repair or replacement.