



**FIVE-YEAR LIMITED WARRANTY  
“DURAWATT® CL” ELECTRIC WATER HEATERS**

**PURPOSE**

PVI is a customer-oriented company and our desire is customer satisfaction. PVI's purpose is to provide the user with protection against failure that could occur during the period detailed within this limited warranty.

**PARTS REPLACEMENT LIMITED WARRANTY**

For one year from the start of this limited warranty, PVI will repair or replace any part, which proves to be defective in workmanship or material. This limited warranty does not include routine maintenance, service labor or other expenses

**TANK REPLACEMENT LIMITED WARRANTY**

For five years from the start of this limited warranty, if the tank in the water heater produces rusty water or leaks, PVI will replace the tank with the then current equivalent model. There will be no cost to the owner for the tank. Labor or freight is not included. Any unused portion of the original warranty will extend to the replacement tank.

**START OF LIMITED WARRANTY**

This limited warranty begins at the time of original installation or 90 days from shipment, whichever occurs first.

**GENERAL CONDITIONS**

Installation and operation must comply with all applicable federal, state, and local regulations, and must be in accordance with applicable instructions and limitations contained in the PVI installation and maintenance manual for the product. The owner shall perform normal maintenance and repair. This limited warranty does not cover abuse or misuse of the product.

This limited warranty is in lieu of all other warranties and guarantees, whether expressed or implied, including statutory warranties, such as warranties of merchantability or fitness for a particular purpose. The sole and exclusive remedy is repair or replacement of defective products pursuant to the terms of this limited warranty. In no event shall PVI be liable for consequential or incidental damages, or contingent liabilities of any kind, resulting from the manufacture, sale, installation, or use of this product.

All legal actions for breach of this limited warranty, or the terms and conditions of the contract for sale of the product, must be commenced on or before the expiration of one year from the date of such breach. Otherwise, such action shall be considered barred by a period of limitations established by agreement. This limited warranty covers the first installation only. PVI shall be entitled to inspect the product prior to repair or replacement.

Warranty claims should be presented through prompt telephone notification to PVI at  
1-800-433-5654.