Read this manual BEFORE using this equipment.
Failure to read and follow all safety and use information can result in death, serious personal injury, property damage, or damage to the equipment.
Visit pvi.com with any questions.
Keep this manual for future reference.
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What is covered? PVI warrants to the original purchaser only, that the product it manufactured when used as intended and instructed, is free from defects in materials or workmanship for five year warranty from date of shipment to the original purchaser.

What is not covered? This Limited Warranty does not cover or is voided by (a) any product, components or parts not manufactured by PVI, (b) faulty or improper installation or unsuitable installation environment, (c) failure to follow instructions or warnings, (d) problems caused by unauthorized attachments, modification, repairs or parts, (e) negligence or vandalism, (f) problems due to foreign material, adverse or improper water conditions, chemicals, contamination, improper pH, water treatment activities or products, mineral deposits, or decomposition by galvanic action, (g) shipping defects or damage, (h) normal wear and tear, (i) any abuse, misuse, unintended use, failure to maintain or inspect, (j) any circumstances over which PVI has no control.

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To obtain warranty service: Contact PVI at (800) 433-5654 (opt. 3) with description of the problem and proof of the date of original purchase. Cost of shipping and insuring returned product must be paid by purchaser. PVI is not responsible for any loss of damage to the product incurred during shipping.

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COMPUTER SYSTEM, NETWORK AND DATA DISCLAIMER:

DigiTemp® receives stores and displays data concerning your water distribution system, performs functions based upon owner/user data input and selections, and can be remotely programmed and utilized with specified and compatible building automation systems.

AS SUCH, PVI MAKES NO EXPRESS OF IMPLIED WARRANTY, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, REGARDING COMPATIBILITY WITH OTHER TECHNOLOGIES, HARDWARE, SOFTWARE, NETWORK OR SYSTEMS, THE ACCURACY OR COMPLETENESS OF ANY DATA, THE SECURITY OF ANY COMPUTER NETWORK OR SYSTEM, OR ANY RESULTS TO BE ACHIEVED FROM THE DIGITEMP, OR ANY COMPUTER NETWORK OR SYSTEM. PVI HAS NO RESPONSIBILITY OR LIABILITY ARISING FROM: THE UNAUTHORIZED USE OF THE DIGITEMP; THE CONNECTION TO OR INTEGRATION WITH A USER’S OR ANY OTHER COMPUTER NETWORK OR SYSTEM; ANY HARDWARE OR SOFTWARE NOT SUPPLIED BY PVI; ANY DATA THAT IS INCORRECT, CORRUPT OR CORRUPTED, LOST, STOLEN OR PIRATED; ANY FAILURE TO SECURE THE DIGITEMP OR THE USER’S OR ANY OTHER COMPUTER NETWORK OR SYSTEM; ANY “CRASHING” OR TEMPORARY/PERMANENT INOPERABILITY OF DIGITEMP OR ANY COMPUTER NETWORK OR SYSTEM; ANY UNAUTHORIZED USES, USERS, OR INTRUDERS OF THE DIGITEMP OR ANY COMPUTER NETWORK OR SYSTEM; ANY INTENTIONAL OR UNINTENTIONAL VIRUSES OR CORRUPTION OF ANY KIND OF THE DIGITEMP OR ANY COMPUTER NETWORK OR SYSTEM; OR ANY THIRD PARTY ACTION SUCH AS HACKING OR UNAUTHORIZED ACCESS OR USE OF THE DIGITEMP OR ANY COMPUTER NETWORK OR SYSTEM.
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Attention Owners and Users

Thank you for purchasing the PVI DigiTemp. This equipment will provide safe and productive operation as long as it is installed, set up, used, and serviced in accordance with the instructions in this manual and is properly maintained. Owners and users of this equipment have the responsibility to make certain that this equipment is used properly and safely. To avoid the possibility of death, serious personal injury, property damage, or damage to the equipment, owners should not permit anyone to touch this equipment unless they are over 18 years of age, are adequately trained and supervised, and have read and understand this manual. Owners should ensure that no unauthorized personnel come in contact with this equipment.

READ THIS MANUAL carefully, learn how to install, set up, use, service and maintain this equipment correctly, and strictly follow all safety information and instructions contained in this manual and on the equipment, as well as any requirements of local, state, and federal law. Failure to do so could result in death, serious personal injury, property damage, or damage to the equipment. This manual should be considered a permanent part of the DigiTemp and be kept available for easy reference by any user.

If this equipment, or any of its parts, becomes damaged or needs repair, stop using the equipment and contact an experienced service individual immediately. If the product labels or this Manual are misplaced, damaged or illegible, or if you require additional copies, please visit pvi.com.

Please remember that this manual and the product labels do not replace the need to be alert, to properly train and supervise users, and to use common sense when using this equipment.

If you are ever uncertain about a particular task or the proper method of operating this equipment, ask your supervisor, consult this manual, visit pvi.com, or contact your local sales representative.

Product Identification

Please record your product’s identification and purchase information which will help in the event you have questions or need any service.

<table>
<thead>
<tr>
<th>Model:</th>
<th>Date of purchase:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Seller name / address:
Important Safety Information

Reading & Understanding the Manual

• Read the manual and all product labels and follow all safety and other information.

• Learn how to properly and safely use the equipment BEFORE installing, set up, using, or servicing.
• Keep the manual available for easy access and future reference.
• Replace missing, damaged, or illegible manual and product labels.
• Replacement manuals available at pvi.com

Understanding Safety Information

This safety-alert symbol is shown alone or used with a signal word (DANGER, WARNING, or CAUTION), a pictorial and/or a safety message to identify hazards and alert you to the potential for death or serious personal injury.

• WARNING

TO AVOID DEATH, SERIOUS PERSONAL INJURY, PROPERTY DAMAGE, OR DAMAGE TO THE EQUIPMENT:

• WARNING

Identifies hazards which, if not avoided, will result in death or serious injury.

• WARNING

Identifies hazards which, if not avoided, could result in death or serious injury.

• CAUTION

Identifies hazards which, if not avoided, could result in minor or moderate injury.

• NOTICE

Identifies practices, actions, or failure to act which could result in property damage or damage to the equipment.

This pictorial alerts you to the need to read the manual.

This pictorial alerts you to scalding, burn and hot water hazards.

This pictorial alerts you to burn and hot surfaces hazards.

This pictorial alerts you to electricity, electrocution, and shock hazards.

This pictorial alerts you to the need to perform appropriate Lock Out/ Tag Out procedures.
The DigiTemp V23* and V55* are electronic water mixing valves providing user-directed control and monitoring water distribution. They include an electronic Control Module featuring a color touch screen digital display to select desired outlet water temperature, an electronically actuated valve that mixes hot and cold water, a quick response temperature sensor and check valves. These electronic mixing valves monitor mixed outlet temperature. They also feature a user programmable high temperature Sanitization mode to help limit water borne bacteria as part of a user-directed and controlled thermal eradication protocol.

These electronic mixing valves supports building automation system (BAS) communication with BACnet MSTP and Modbus protocol, allowing remote programing and data viewing.

Installation and adjustment of these electronic mixing valves are the responsibility of the owner and installer and must be done by qualified personnel in accordance with the manufacturer’s instructions, and complying with all governmental requirements, building and construction codes and standards. It is recommended to install V23 or V25 as part of an ASSE compliant water distribution system, including mixing valves and/or temperature limiting devices at all point-of-use fixtures (faucets, sinks, tubs, showers, etc.) that are approved to ASSE 1016, 1069, 1070 and 1071. The owner and user of the V23 or V25 is responsible for selecting and installing the product in an appropriate water distribution system, proper sizing, maintaining proper water quality/condition, and deciding what temperature is safe and appropriate for the water distribution users and facility.

*The wetted surface of this product contacted by consumable water contains less than 0.25% of lead by weight.
DigiTemp Description and Specifications

Dimensions

<table>
<thead>
<tr>
<th>Model</th>
<th>Inlets</th>
<th>Outlet</th>
<th>A</th>
<th>B</th>
<th>C</th>
<th>D</th>
<th>E</th>
<th>F</th>
<th>G</th>
<th>H</th>
</tr>
</thead>
<tbody>
<tr>
<td>V23</td>
<td>⌀⅜&quot;  (20 mm)</td>
<td>⌀⅜&quot;  (20 mm)</td>
<td>4⅜&quot;  (123 mm)</td>
<td>4⅜⅛&quot;  (103 mm)</td>
<td>4⅜⅛&quot;  (103 mm)</td>
<td>2¾&quot;  (66 mm)</td>
<td>4⅜&quot;  (120 mm)</td>
<td>4⅜⅛&quot;  (105 mm)</td>
<td>4⅜&quot;  (120 mm)</td>
<td></td>
</tr>
<tr>
<td>V55</td>
<td>1&quot;    (25 mm)</td>
<td>1⅝&quot;  (32 mm)</td>
<td>5⅜&quot;  (132 mm)</td>
<td>4⅜⅛&quot;  (120 mm)</td>
<td>4⅜⅛&quot;  (120 mm)</td>
<td>3¾&quot;  (99 mm)</td>
<td>2¾&quot;  (69 mm)</td>
<td>5⅜&quot;  (130 mm)</td>
<td>5⅜&quot;  (130 mm)</td>
<td>4⅜⅛&quot;  (120 mm)</td>
</tr>
</tbody>
</table>
**DigiTemp Description and Specifications**

### Specifications

- **Maximum Operating Pressure** .................................................. 200psi (1379 kPa)
- **Maximum Hot Water Temperature** .............................................. 200°F (93°C)
- **Minimum Hot Water Supply Temperature** ..................................... 2°F (1°C) Above Set Point
- **Hot Water Inlet Temperature Range** ............................................. 120 – 180°F (49-82°C)
- **Cold Water Inlet Range** ............................................................. 39 – 60°F (4-16°C)
- **Minimum Flow** ................................................................. 0.5 gpm (1.89 lpm)
- **Temperature Adjustment Range** ................................................ 60 – 180°F (16-82°C)

**Listing/Compliance** .......................................................... ASSE1017®, cUPC®, NSF®, UL60730, CE

**Technical Specifications**

- **Power** ................................................. 115-230 V (ac) ± 10%, 50/60 Hz, 20 VA
- **Actuator load** .......................................................... 24 V (dc), 0.55 A, 13 W

**Capacity**

<table>
<thead>
<tr>
<th>Model</th>
<th>Min System Draw+</th>
<th>Min Flow</th>
<th>cv</th>
<th>Pressure Drop Across Valve</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>5 psi 34 kpa</td>
<td>10 psi 69 kpa</td>
<td>20 psi 138 kpa</td>
</tr>
<tr>
<td>V23</td>
<td>0.5</td>
<td>16 gpm 61 lpm</td>
<td>23 gpm 87 lpm</td>
<td>33 gpm 125 lpm</td>
</tr>
<tr>
<td>V55</td>
<td>0.5</td>
<td>39 gpm 148 lpm</td>
<td>55 gpm 208 lpm</td>
<td>78 gpm 295 lpm</td>
</tr>
</tbody>
</table>

+With a properly sized pump
Installation

WARNING

Failure to follow all installation requirements risks possible death, personal injury, property damage, and failure of the DigiTemp V23 and V55 to perform as intended.

• Installation of these valves MUST be performed by qualified technicians, including licensed electricians and plumbers, following all manufacturer’s instructions, complying with all local, state, federal and other governmental requirements, and with all building and construction codes and standards.
• Use ONLY with a potable water distribution system free of debris, foreign materials, corrosive chemicals or substances, and other adverse conditions.
• V23 and V55 are recommended for use as part of an ASSE compliant water distribution system, including mixing valves and/or temperature limiting devices at all point-of-use fixtures (faucets, sinks, tubs, showers, etc.).
• V23 and V55 MUST be installed in a dry enclosed area not susceptible to the weather elements such as rain, snow, ice, freezing temperature, direct sunlight or excessive heat.
• Keep work area clean, well-lighted, free of clutter and distractions, and accessible only by authorized personnel and workers.
• V23 and V55 valves and touchscreen display must be located in accessible and well lighted area for use, servicing, repair or replacement by authorized personnel.
• Valves Control Module is electrically powered. ALWAYS take proper precautions to recognize, evaluate, and control electricity hazards during installation, programming, use and service/maintenance.

NOTICE

Installation of DigiTemp is performed by the owner using qualified and licensed trades such as plumbers and electricians, following all local, state, federal and other governmental requirements, and all building and construction codes and standards. Step-by-step installation instructions depend upon the application and the configuration of the building’s water distribution system.

All installations require thorough flushing of all piping BEFORE installation, and testing for and eliminating all leaks before and after installation.

Connect inlets and outlet and check for leaks

To connect Power supply

• Press down on top of the front cover and pull out and down
• Lift the front cover up and away from the controller
• Loosen the screws at the front of the wiring cover
• Pull wiring cover straight out from the wiring chamber
• Connect live wire to terminal marked “L” and neutral wire to terminal marked “N” (see page 8)
• Re-assemble in reverse order.
DigiTemp

Control Unit Connections

- Actuator Molen
- Mixed Outlet Temperature Sensor
- Optional BAS Connection

115-230 V (ac) ±10%, 50/60 Hz, 20 VA
Actuator Load: 24 V (dc), 0.5 A, 15 VA
Operating Temp: 32°F to 122°F (0°C to 50°C)

WARNING
Disconnect all power before opening.

To Reduce the Risk of Electric Shock - Do not connect to a circuit operating at more than 150 volts to ground.

Use Copper Conductors Only

115-230 V (ac) Power Supply
Set up and Programming

Turn on Power

1. Turn DigiTemp power “ON” by turning on the main switch.
2. When powered up, the display will show a 70 second countdown timer and read:

![Image of display showing 70 seconds countdown and default settings]

### NOTICE

The control will begin mixing operations automatically after 70 seconds. During the 70 seconds the user may adjust setting and configure the control by touching the PRGM menu. If the user does nothing, the control will automatically route to the home screen after 70 seconds and begin normal operation. Efforts taken to program the device during the 70 second period will reset the 70 second clock.

3. To program the system press “Programming” button. The “programming screen will appear.
Set up and Programming

Create a passcode

DigiTemp comes programmed with a factory default passcode (1017). For added security, and to help prevent unauthorized access, it is recommended that you create a unique 4 digit passcode as outlined below.

1. On the Programming Menu, touch the UNLOCK icon. The Unlock function screen will appear and you will be prompted to enter the passcode:

![Unlock Screen]

2. Creating your own passcode:
   - To create your own passcode, enter the factory default passcode 1017 and press the Help icon in the lower right corner of the Unlock screen.
   - Enter a new 4-digit passcode and touch the Enter icon (make sure to keep your new code in a secure place).
   - Re-enter the new passcode and touch the Enter icon again to finalize the passcode change.

**NOTICE**

If you make a mistake when re-entering your new passcode and it does not match your first entry, **** will appear.
Set up and Programming

Unlock the system

1. To unlock the system, on the Unlock screen, enter your new passcode, and touch the Enter icon.

   **NOTICE**

   If you need to clear your entry and start again, touch the CLEAR icon. If you want to go back to Programming Menu, touch the BACK icon.

If you did not set up your own passcode, you can enter the factory default passcode 1017.

2. When the passcode is entered, you will be directed to the liability and responsibility acceptance screen:

   ![Danger notice](image)

   control and/or monitor water distribution system performance, including hot water temperature in the system and at point-of-use fixtures (faucets, sinks, tubs, showers, etc.). The owner or manager of the water distribution system is solely responsible for determining the safe and appropriate temperatures to protect people using, contacting or exposed to water or any parts of.

   3. You must touch the ACCEPT icon to proceed to the Programming Menu and to use system functions. Touching the DECLINE icon means you will not be able to change system settings and you accept all default settings (including the outlet water temperature set point of 140°F/160°C) as safe and appropriate for the water distribution system users and the facility. You will be returned to the “Programming” screen.

   4. When you touch the ACCEPT icon, you will access the Programming Menu, which will appear as:

   ![Programming menu](image)

   - Lock
   - Setup
   - Monitor
   - Sanitize
   - Toolbox
   - Schedule
   - WiFi
   - Time
   - Home
Set up and Programming

System Setup Menu

Touch the SETUP icon which will direct you to the Setup Menu which will appear as:

You can either setup the operation of the system by pressing the System button or configure the BAS connection by pressing BAS button. To setup operation of the system continue with the system setup. To turn on and configure the BAS connection, see page (19).

System Setup

<table>
<thead>
<tr>
<th>Mixed Outlet Setpoint</th>
<th>140 °F</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mixed Setback Offset</td>
<td>Off</td>
</tr>
<tr>
<td>High Temp. Alert Diff.</td>
<td>15 °F</td>
</tr>
<tr>
<td>Low Temp. Alert Diff</td>
<td>15 °F</td>
</tr>
</tbody>
</table>

12
Set up and Programming

Note: Mixed Setback Offset is only available if a schedule is selected

Selecting and Setting Outlet Water Temperature Set-point:

![WARNING]

BEFORE setting mixed outlet water temperature or electing default temperature, point-of-use mixing valves and/or temperature limiting devices MUST be installed at all fixtures (faucets, sinks, tubs, showers, etc.)

Set the safe, appropriate and desired outlet water temperature for your users, application and facility by pressing **mixed outlet setpoint** from system setup menu and using the **SLIDER** or **UP** and **DOWN** arrows until the selected temperature is displayed. Press **ACCEPT**

![Mixed Outlet Setpoint]

The owner or manager of the water distribution system is solely responsible for determining the safe and appropriate temperatures to protect people using, contacting or exposed to water or any parts of the water distribution system from scalding, burning, thermal shock or other hazards, and to control water-borne bacteria in the system.

Once the desired temperature is selected, press the **ACCEPT** icon to apply the setting. You will be returned to the System Setup Menu screen.
Set up and Programming

To set mixed setback offset (to set temperature lower during unoccupied period) press word **mixed setback offset** from the **system setup** menu and press **off** and **ACCEPT**.

To set **Mixed Setback Offset** press **On** and **ACCEPT**. Temperature can be changed by **SLIDER** icon or by touching the **UP** or **DOWN** arrows.

To change high temperature alert differential, press word **high temp. alert diff.** from the **system setup** menu. High temperature alert differential can be changed by **SLIDER** icon or by **UP** or **DOWN** arrows and then pressing **ACCEPT**.
Set up and Programming

To change low temperature alert differential, press word **low temp. alert diff.** from the **system setup** menu. **Low temperature alert differential** can be changed by **SLIDER** icon or by **UP** or **DOWN** arrows and then pressing **ACCEPT**.

![Low Temp. Alert Diff](image)

If you are finished at this time, the system will return to a locked state if not touched for 70 seconds.

Or, touch the **BACK** icon twice to return to the “Programming” menu, then press **LOCK**

When the system is locked, the “Programming” menu will now display the **UNLOCK** icon, as shown below:

![Programming](image)
Configuring the Control for BAS communication

1. Configure the control to communicate using the “User Interface-BAS Menu” information within this manual and/or the “BAS Integration Manual.”

Introduction

DigiTemp can communicate with a Building Automation System (BAS) using BACnet® MS/TP and Modbus RTU. This manual provides information about the measurements, control parameters, and error messages which can be assessed by building automation and/or management systems that use BACnet® MS/TP or Modbus RTU communication. DigiTemp can be configured to provide remote monitoring and remote temperature set point control.

BAS Connection Procedure

BEFORE attempting to connect BAS, a certified and qualified electrician MUST fully de-energize and disconnect all electrical power from DigiTemp. Perform required LOCK OUT/TAG OUT procedures. BAS connection MUST be performed by certified and qualified electrician.

1. After completely de-energizing and disconnecting all power from DigiTemp and performing required LOCK OUT/TAG OUT, carefully open the DigiTemp control module to reveal BAS hook up terminals.

As an additional safety check, once the box is open, confirm that the unit is de-energized by measuring the AC voltage across the “L” and “N” terminals (9 and 10 respectively) using the voltmeter. Alternatively, use a voltage detector to confirm that the unit is NOT energized.

2. With the control module open, the BAS connections are visible on bottom side as shown below.
3. The control module has a knock-out plug hole. Knock-out the plug hole and run the BAS wire to the controller.

**NOTICE**

A grommet or wire protector should be used to protect the wire from being damaged by the enclosure hole opening.

4. If connecting the controller to a BACnet MSTP system run the A(-), B(+), GND terminals from the nearest BAS system component and connect to terminals 6, 7, and 8 (-, +, Gnd) of DigiTemp control Module 1069.

![DANGER]

**DANGER**

DigiTemp and BAS connections must be properly grounded.

**NOTICE**

DO NOT ground to the enclosure. Ground (“Gnd”) terminal must be connected to terminal “A” marked “Gnd”.

5. If connecting the controller to a Modbus BAS system system run the A(-), B(+), GND terminals from the nearest BAS system component and connect to terminals 6, 7, and 8 (-, +, Gnd) of the DigiTemp control Module 1096.

![DANGER]

**DANGER**

DO NOT ground to the enclosure. Ground (“Gnd”) terminal must be connected to terminal “A” marked “Gnd”.

**BAS® Settings in the DigiTemp Control Module Menu**

When the unit powers up it displays the warning message will be shown until 70 seconds has elapsed. After 70 seconds the control will automatically redirect to the “Home” screen. The settings menu can be accessed prior to the time elapsing by touching anywhere on the screen.

From the home screen touch the PRGM icon to access the “Programming” menu.
From within the “Programming” menu (shown below) only the **Home**, **Setup** and **UNLOCK** icons are active until the control is in the unlocked state. Note: After 70 seconds of inactivity the control automatically locks and returns to the home screen.

To unlock the control select the **UNLOCK** icon from within the “Programming” menu.

Unlock the control by entering your password and selecting the **ENTER** icon. If you have not yet set your password, please refer to page (10) for password setup. If the wrong code was entered select **Clear** to try again. Note: the **ENTER** icon will only work if the correct code is entered. Once unlocked, the control automatically redirects to the “Programming” menu but this time the **UNLOCK** icon will appear as **LOCK** icon, indicating that the control is unlocked, and the other icons (SETUP, MONITOR, SANITIZE, TOOLBOX, SCHEDULE, Wi-Fi, AND TIME) will now be active.

Select the **setup** icon from within the “Programming” menu to access the “Setup” menu shown below.
Select the **BAS** icon from within the “Setup” menu to access the “Building Automation” menu shown below.

![Setup Menu](image)

The default “BAS Type” is “NONE” as shown below.

![Building Automation](image)

To change this setting press the “BAS Type” and adjustment screen will appear (as shown below).

![BAS Type Menu](image)

Depress the **UP** and **DOWN** arrows to scroll through the BAS types and depress the icon to configure the control to the highlighted type and return to the “Building Automation” menu. Note: depending on the BAS Type selected, various user configurable items will now appear within the “Building Automation” menu. A table of the user definable items is shown below.
The Building Automation “BAS Menu” shows default settings for each of the communication protocols supported by this control (BACnet® MSTP and Modbus).

BACnet Specific Settings

### Building Automation

<table>
<thead>
<tr>
<th>BAS Type</th>
<th>BAC-MSTP</th>
</tr>
</thead>
<tbody>
<tr>
<td>BACnet Device ID</td>
<td>00000001</td>
</tr>
<tr>
<td>BAC-MSTP Address</td>
<td>001</td>
</tr>
<tr>
<td>BACNet Baud Rate</td>
<td>9600</td>
</tr>
</tbody>
</table>

To change the BACnet Device ID, press the words **BACnet Device ID**, enter the device ID number, and press **ACCEPT**.

![BACnet Device ID](image)

To change the BAC-MSTP Address, press the words **BAC-MSTP Address**, enter the address, and press **ACCEPT**.

![BAC-MSTP Address](image)
To change the BACNet baud rate, press the words **Bacnet Baud Rate**, select the baud rate using the **UP** and **DOWN** arrows, and press **ACCEPT**

---

**BACnet® Protocol Implementation Statement (PICS)**

Vendor Name: PVI  
Vendor ID: 834  
Product Name: DigiTemp  
Product Model Number: 109601  
Application Software Version: J1267x  

Product Description:
DigiTemp is a mixing control designed to deliver tempered water to plumbing fixtures. The control uses a Proportional Integral (PI) logic to accurately maintain a target temperature by mixing a high temperature water source with a low temperature water source. This control also offers advanced features including communication with a Building Automation System (BAS).

---

**DigiTemp** provides user-directed control and monitoring of water distribution systems. It is the user's responsibility to select and maintain water temperatures and pressures that are safe and appropriate for the water system users, guests and facility. DigiTemp's Sanitization mode is intended for use as part of a user-directed, controlled and supervised protocol that has been safely and properly designed. It is recommended to install DigiTemp as part of a ASSE 1070 compliant water distribution system, including point-of-use mixing valves. Always read and follow User Guide & Instruction Manual and all product warnings and labels, and comply with all governmental and safety requirements.
### BAS Menu

<table>
<thead>
<tr>
<th>Supported BiBBs (Annex K)</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>DS-RP-B</td>
<td>Data Sharing-ReadProperty-B</td>
</tr>
<tr>
<td>DS-RPM-B</td>
<td>Data Sharing-ReadPropertyMultiple-B</td>
</tr>
<tr>
<td>DS-WP-B</td>
<td>Data Sharing-WriteProperty-B</td>
</tr>
<tr>
<td>DM-DDB-B</td>
<td>Device Management-Dynamic Device Binding-B</td>
</tr>
<tr>
<td>DM-DOB-B</td>
<td>Device Management-Dynamic Object Binding-B</td>
</tr>
<tr>
<td>DM-DCC-B</td>
<td>Device Management-Device Communication Control-B</td>
</tr>
</tbody>
</table>

**Note:** Device communication control password is “Powers1017”.

<table>
<thead>
<tr>
<th>Segmentation Capability</th>
<th>Supported</th>
</tr>
</thead>
<tbody>
<tr>
<td>Able to transmit segmented messages</td>
<td>No</td>
</tr>
<tr>
<td>Able to receive segmented messages</td>
<td>No</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Standard Object Types Supported</th>
<th>Creatable</th>
<th>Deletable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Analog Input</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Analog Value</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Binary Output</td>
<td>No</td>
<td>No</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Data Link Layer</th>
<th>Supported</th>
<th>Device Address Binding</th>
<th>Supported</th>
</tr>
</thead>
<tbody>
<tr>
<td>BACnet® IP (Annex J)</td>
<td>No</td>
<td>Static Device Address Binding</td>
<td>No</td>
</tr>
<tr>
<td>BACnet® MSTP</td>
<td>Yes</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Network Security Options</th>
<th>Character Set</th>
<th>Supported</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-Secure Device</td>
<td>ANSI X3.4</td>
<td>Yes</td>
</tr>
</tbody>
</table>
BACnet® Analog Parameters

<table>
<thead>
<tr>
<th>Objective_ Identifier</th>
<th>Objective_Type</th>
<th>Objective_Name</th>
<th>Present Value</th>
<th>Status_ Flags</th>
<th>Description</th>
<th>Range/Value</th>
<th>Event_State</th>
<th>Reliability</th>
<th>Out_of_Service</th>
<th>Units</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>analog-Input</td>
<td>Mixed Outlet Temperature</td>
<td>FFF(F/T)</td>
<td>Mixed Outlet Temperature</td>
<td>0 to 266F</td>
<td>EVENT_STATE_NORMAL</td>
<td>0, 1, 4, 5</td>
<td>FALSE</td>
<td>UNITS_DEGREES_FAHRENHEIT (64)</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>analog-Input</td>
<td>Valve Position</td>
<td>FFF(F/T)</td>
<td>Analog signal provided to actuator</td>
<td>0.0 to 10.0 V</td>
<td>EVENT_STATE_NORMAL</td>
<td>0</td>
<td>FALSE</td>
<td>UNITS_VOLTS (5)</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>analog-Input</td>
<td>Mixed Outlet High</td>
<td>FFF(F/T)</td>
<td>Highest recorded mixed outlet temperature</td>
<td>0 to 266F</td>
<td>EVENT_STATE_NORMAL</td>
<td>0</td>
<td>FALSE</td>
<td>UNITS_DEGREES_FAHRENHEIT (64)</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>analog-Input</td>
<td>Mixed Outlet Low</td>
<td>FFF(F/T)</td>
<td>Lowest recorded mixed outlet temperature</td>
<td>0 to 266F</td>
<td>EVENT_STATE_NORMAL</td>
<td>0</td>
<td>FALSE</td>
<td>UNITS_DEGREES_FAHRENHEIT (64)</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>analog-Input</td>
<td>High Temperature Alert Differential</td>
<td>FFF(F/T)</td>
<td>High Temperature Alert Differential</td>
<td>10 to 30 F</td>
<td>EVENT_STATE_NORMAL</td>
<td>0</td>
<td>FALSE</td>
<td>UNITS_NO_UNITS (93)</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>analog-Input</td>
<td>Low Temperature Alert Differential</td>
<td>FFF(F/T)</td>
<td>Low Temperature Alert Differential</td>
<td>10 to 30 F</td>
<td>EVENT_STATE_NORMAL</td>
<td>0</td>
<td>FALSE</td>
<td>UNITS_NO_UNITS (93)</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>analog-Input</td>
<td>High Temperature Alert Count</td>
<td>FFF(F/T)</td>
<td>High Temperature Alert Count</td>
<td>0 to 65535</td>
<td>EVENT_STATE_NORMAL</td>
<td>0</td>
<td>FALSE</td>
<td>UNITS_NO_UNITS (93)</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>analog-Input</td>
<td>Low Temperature Alert Count</td>
<td>FFF(F/T)</td>
<td>Low Temperature Alert Count</td>
<td>0 to 65535</td>
<td>EVENT_STATE_NORMAL</td>
<td>0</td>
<td>FALSE</td>
<td>UNITS_NO_UNITS (93)</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>analog-Input</td>
<td>Error Code</td>
<td>FFF(F/T)</td>
<td>Numerical error code (see error code table)</td>
<td>1 to 4</td>
<td>EVENT_STATE_NORMAL</td>
<td>0</td>
<td>FALSE</td>
<td>UNITS_NO_UNITS (93)</td>
<td></td>
</tr>
<tr>
<td>Others</td>
<td>analog-Input</td>
<td>ERROR</td>
<td>ERROR</td>
<td>ERROR</td>
<td>Communication error</td>
<td>ERROR</td>
<td>ERROR</td>
<td>ERROR</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Analog Valve Objects

<table>
<thead>
<tr>
<th>Objective_ Identifier</th>
<th>Objective_Type</th>
<th>Objective_Name</th>
<th>Present Value</th>
<th>Status_ Flags</th>
<th>Description</th>
<th>Range/Value</th>
<th>Event_State</th>
<th>Out_of_Service</th>
<th>Units</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>analog-value</td>
<td>Mixed Outlet Setpoint</td>
<td>FFF(F/T)</td>
<td>Target Temperature</td>
<td>70 to 180F</td>
<td>EVENT_STATE_NORMAL</td>
<td>true to false</td>
<td>UNITS_DEGREES_FAHRENHEIT (64)</td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>analog-value</td>
<td>ERROR</td>
<td>ERROR</td>
<td>ERROR</td>
<td>Communication error</td>
<td>ERROR</td>
<td>ERROR</td>
<td>ERROR</td>
<td></td>
</tr>
</tbody>
</table>

Modbus Specific Settings

- **Modbus Address**: 1
- **Modbus Data Type**: RTU
- **Modbus Baud Rate**: 9600
- **Modbus Parity**: Even

Back [▲][▼] Help
To enter the Modbus address, press the words **Modbus Address** from **Building Automation** menu and enter Modbus address and **ACCEPT**.

![Modbus Address](image)

To select, press the words **Modbus Data Type** from Building Automation menu and enter desired data type and **ACCEPT**.

![Modbus Data Type](image)

To select Modbus baud rate, press the words **Modbus Baud Rate** from **Building Automation** menu. Select desired Modbus Baud Rate by **UP** or **DOWN** arrows and **ACCEPT**.

![Modbus Baud Rate](image)
To enter the modbus parity, press the words Modbus Parity from Building Automation menu and select desired modbus parity by UP or DOWN and ACCEPT.

---

**Modbus® Specifications**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Communication Protocol</td>
<td>Modbus over RS485</td>
</tr>
<tr>
<td>Physical Layer</td>
<td>RS485 Two-Wire plus Signal Ground</td>
</tr>
<tr>
<td>Baud Rate</td>
<td>2400, 9600, 19200, 57.6k, 115k (default 19200 bps)</td>
</tr>
<tr>
<td>Recommended Cable</td>
<td>18 AWG Shielded Twisted-Pair (STP)</td>
</tr>
<tr>
<td>Transmission Mode</td>
<td>RTU or ASCII (default RTU)</td>
</tr>
<tr>
<td>Maximum Cable Length</td>
<td>Without terminating resistors</td>
</tr>
<tr>
<td></td>
<td>- 115,000 baud --&gt; 177 m (580 ft)</td>
</tr>
<tr>
<td></td>
<td>- 57,600 baud --&gt; 353 m (1,158 ft)</td>
</tr>
<tr>
<td></td>
<td>- 19,200 baud --&gt; 1,000 m (3,280 ft)</td>
</tr>
<tr>
<td></td>
<td>- 9,600 baud --&gt; 1,000 m (3,280 ft)</td>
</tr>
<tr>
<td></td>
<td>- 2,400 baud --&gt; 1,000 m (3,280 ft)</td>
</tr>
<tr>
<td></td>
<td>With 2 x 120 Ohm resistors</td>
</tr>
<tr>
<td></td>
<td>- 115,000 baud --&gt; 1,000 m (3,280 ft)</td>
</tr>
<tr>
<td></td>
<td>- 57,600 baud --&gt; 1,000 m (3,280 ft)</td>
</tr>
<tr>
<td></td>
<td>- 19,200 baud --&gt; 1,000 m (3,280 ft)</td>
</tr>
<tr>
<td></td>
<td>- 9,600 baud --&gt; 1,000 m (3,280 ft)</td>
</tr>
<tr>
<td></td>
<td>- 2,400 baud --&gt; 1,000 m (3,280 ft)</td>
</tr>
<tr>
<td>Start Bit</td>
<td>1 Bit</td>
</tr>
<tr>
<td>Data Length</td>
<td>8 Bits for RTU Mode</td>
</tr>
<tr>
<td></td>
<td>7 Bits for ASCII Mode</td>
</tr>
<tr>
<td>Parity</td>
<td>None (2 Stop Bits)</td>
</tr>
<tr>
<td></td>
<td>Even (1 Stop Bit)</td>
</tr>
<tr>
<td></td>
<td>Odd (1 Stop Bit)</td>
</tr>
<tr>
<td></td>
<td>(default Even)</td>
</tr>
<tr>
<td>Addressing</td>
<td>1 to 247 (default 1)</td>
</tr>
</tbody>
</table>
Modbus® Parameters

Read= R Read/Write= R/W

Analog Input Objects

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Red/Write</th>
<th>Units</th>
<th>Range</th>
<th>Type</th>
<th>Register</th>
<th>Format</th>
</tr>
</thead>
<tbody>
<tr>
<td>Holding Registers</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mixed Outlet Setpoint</td>
<td>R/W</td>
<td>°F</td>
<td>70 to 80°F</td>
<td>Holding</td>
<td>1</td>
<td>U16</td>
</tr>
<tr>
<td>Input Registers</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mixed Outlet Temperature</td>
<td>R</td>
<td>°F</td>
<td>0 to 266°F</td>
<td>Input</td>
<td>1</td>
<td>U16</td>
</tr>
<tr>
<td>Valve Position</td>
<td>R</td>
<td>Vdc X 10</td>
<td>0 to 100</td>
<td>Input</td>
<td>2</td>
<td>U16</td>
</tr>
<tr>
<td>Mixed Outlet High</td>
<td>R</td>
<td>°F</td>
<td>0 to 266°F</td>
<td>Input</td>
<td>3</td>
<td>U16</td>
</tr>
<tr>
<td>Mixed Outlet Low</td>
<td>R</td>
<td>°F</td>
<td>0 to 266°F</td>
<td>Input</td>
<td>4</td>
<td>U16</td>
</tr>
<tr>
<td>High Temperature Alert Differential</td>
<td>R</td>
<td>°F</td>
<td>10 to 30°F</td>
<td>Input</td>
<td>5</td>
<td>U16</td>
</tr>
<tr>
<td>Low Temperature Alert Differential</td>
<td>R</td>
<td>°F</td>
<td>10 to 30°F</td>
<td>Input</td>
<td>6</td>
<td>U16</td>
</tr>
<tr>
<td>High Temperature Alert Count</td>
<td>R</td>
<td>Counts</td>
<td>0 to 65535</td>
<td>Input</td>
<td>7</td>
<td>U16</td>
</tr>
<tr>
<td>Low Temperature Alert Count</td>
<td>R</td>
<td>Counts</td>
<td>0 to 65535</td>
<td>Input</td>
<td>8</td>
<td>U16</td>
</tr>
<tr>
<td>Error Code</td>
<td>R</td>
<td>Enum</td>
<td>Numerical Error Code (See Error Code List)</td>
<td>Input</td>
<td>9</td>
<td>U16</td>
</tr>
<tr>
<td>Model</td>
<td>R</td>
<td>Num</td>
<td>1096</td>
<td>Input</td>
<td>10</td>
<td>U16</td>
</tr>
<tr>
<td>Firmware Revision</td>
<td>R</td>
<td>Num</td>
<td>SVN Revision</td>
<td>Input</td>
<td>11</td>
<td>U16</td>
</tr>
</tbody>
</table>

Modbus® Troubleshooting

If there is no communication, check the following:
- Check that the polarity on the Modbus® + and - terminals is correct
- Check that the Modbus® GDN terminal is securely connected.
- Check that the Baud Rate on both devices is the same.

If the communication is intermittent, check the following:
- Check that the communication cable is twisted pair type.
- Reliable communication depends on the cable length & Baud Rate used.
  Long cable length may require a lower baud rate.

Error Codes

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>NVM Error</td>
</tr>
<tr>
<td>2</td>
<td>Faulty Mixed Outlet temperature sensor</td>
</tr>
<tr>
<td>3</td>
<td>High Temperature Alert</td>
</tr>
<tr>
<td>4</td>
<td>Low Temperature Alert</td>
</tr>
</tbody>
</table>
The Sanitization function produces high water temperatures and is intended ONLY for use as part of a user-directed, controlled and supervised thermal eradication protocol that has been safely and properly designed to help limit water-borne bacteria within the tempered water distribution system. The instructions contained in this Manual for the Sanitization function are not intended to be a thermal eradication protocol. Selecting, directing, and controlling a safe and properly designed thermal eradication protocol is the sole responsibility of the people who own, manage or control the water distribution system. It is their responsibility to protect water distribution end-users, facility employees or contractors, and bystanders from scalding, burning, thermal shock, or other hazards from possible exposure to water or any parts of the water distribution system during Sanitization and cool down.

1. On the Programming Menu Touch the **Sanitize** icon, which will direct you to the responsibility and liability acceptance page:

2. You must touch the **ACCEPT** icon to proceed with the Sanitization function. Touching the **DECLINE** icon means you will be unable to utilize the Sanitization function and you will be returned to the “Programming” Menu page. When you touch the **ACCEPT** icon, you will be directed to the Sanitization menu screen.
3. Select the sanitization set point by pressing the word Temperature from Sanitization menu.

4. Using the slide bar or up and down arrows select the desired outlet water temperature. Touch the ACCEPT icon to confirm the adjustment.
5. Next, Select the run time by touching word Time from the Sanitization menu.

6. Using the slide bar or up and down arrows select the desired run time. Touch the ACCEPT icon to confirm the adjustment.

7. To start the sanitization function, select the word Mode from the Sanitization menu.

**WARNING**

**BEFORE** starting the Sanitization function, make sure you are in full compliance with a safely and properly designed thermal eradication protocol, protecting end-users, facility employees or contractors, personnel performing the Sanitization, and bystanders from scalding, burning, thermal shock, or other hazards.
8. Once in the Mode menu, toggle to the **ON** radio button and then select **ACCEPT**.

```
Mode

○ Off
○ On

Accept     Help
```

The Sanitization Mode is now fully functional. Note: The HOME screen will indicate you are Sanitizing the water delivery system and indicate Mixed Outlet Temperature.

```
Mixed Outlet Setpoint (°F)     Mixed Outlet Temperature (°F)
160                              160
SANITIZING Time: 0:58:49
PRGM     STOP
```

9. After Sanitization Mode has completed (user selected run time has elapsed), DigiTemp will go into a Cool Down Mode to return to the Mixed Outlet temperature prior to returning to normal operation.

```
Mixed Outlet Setpoint (°F)     Mixed Outlet Temperature (°F)
120                              151
COOLING DOWN
PRGM
```
Time Function

Touching the TIME icon on the “Programming” Menu will allow access to the Time Function:

To turn on the Date & Time functionality, press the word Date & Time from the Time Options menu.

Once in the Date and Time menu, toggle to the ON radio button and then select ACCEPT.

To set date and time, press the word Set Date and Time from Time Options menu.
Time Function

To set date and time, select month, date, year, hour, minute and AM/PM icon at a time and change with **UP** or **DOWN** arrows then select **ACCEPT**.

Set Date and Time

Jan 04 2018

5 03 PM

Accept Help

To select **time format**, press the word **Time Format** from the **Time Option** menu.

Time Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date and Time</td>
<td>On</td>
</tr>
<tr>
<td>Set Date and Time</td>
<td></td>
</tr>
<tr>
<td>Time Format</td>
<td>12 hr</td>
</tr>
<tr>
<td>Daylight Savings</td>
<td>On</td>
</tr>
</tbody>
</table>

Back Help

To select time format, toggle to the **12hr** or **24hr** radio button and select **ACCEPT**.

Time Format

- **12 hr**
- **24 hr**

Accept Help
To select daylight savings time, press the word **Daylight Savings** from the **Time Options** menu.

Once in the **Daylight Savings** menu, toggle to **On** radio button and select **ACCEPT**.
**Schedule Function**

Touching the **SCHEDULE** icon on the “Programming” Menu will allow access to the schedule Function:

To turn on **schedule**, press the word **Schedule** from the **Schedule** menu

![Schedule Menu](image)

Once in the schedule menu, toggle to the **On** radio button and then select **Accept**.

![Schedule Menu](image)

To select the type, press the word **Type** from the **Schedule** menu.
Once in the Type menu, toggle to the Each Day radio button and then select ACCEPT.

To program Each day, press the word Program Schedule from the Schedule menu.

Schedule Normal and Savings time and then select ACCEPT.
## Schedule Function

If prefer all day toggle to the all day radio button and then select **ACCEPT**.

### Type

- All Days
- Each Day

### Schedule

<table>
<thead>
<tr>
<th>Schedule</th>
<th>On</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type</td>
<td>Each Day</td>
</tr>
<tr>
<td>Program schedule</td>
<td></td>
</tr>
</tbody>
</table>

Schedule **Normal & Savings** time and then select **ACCEPT**.
**WiFi Function**

Touching the Wi-Fi icon on the Programing menu will allow access to Wi-Fi screen.

**NOTICE**

The Wi-Fi function should only be enabled to complete software updates. It should not otherwise be turned on.

In the Wi-Fi menu, toggle to the On radio button and then select Accept.

At this point Wi-Fi is on. Press the word Network SSID from the Wi-Fi menu.
WiFi Function

Select network from the list you want to connect.

Once connected, enter password and select Connect.

Once the connection is verified it will say Ok.
Monitor Function

Touching the MONITOR icon on the “Programming” Menu will allow access to the Monitor Function.

<table>
<thead>
<tr>
<th>Monitor</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Valve position</td>
<td>10.0 Vdc</td>
</tr>
<tr>
<td>Mixed Outlet High</td>
<td>120 °F</td>
</tr>
<tr>
<td>Mixed Outlet Low</td>
<td>120 °F</td>
</tr>
<tr>
<td>Actuator High Reset Count</td>
<td>0</td>
</tr>
<tr>
<td>Actuator Low Reset Count</td>
<td>0</td>
</tr>
</tbody>
</table>

For mixed outlet high, press the words **Mixed Outlet High** from the Monitor menu then you can ACCEPT or RESET to zero.

For mixed outlet low, press the words **Mixed Outlet Low** from the Monitor menu then you can ACCEPT or RESET to zero.
Monitor Function

To monitor actuator high reset count, press the words Actuator High Reset Count from the Monitor menu then you can ACCEPT or RESET to zero

To monitor actuator low reset count, press the words Actuator Low Reset Count from the Monitor menu then you can ACCEPT or RESET to zero

To select reset all. Scroll down through the Monitor menu press the words Reset All
Touching the **TOOLBOX** icon on the “Programming” Menu will allow access to the Toolbox Function.
Scroll through the Toolbox menu using the **UP** and **DOWN** buttons to access each option.

<table>
<thead>
<tr>
<th>Toolbox</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Error Code</td>
<td>2</td>
</tr>
<tr>
<td>Firmware</td>
<td>J1267 H</td>
</tr>
<tr>
<td>History Log</td>
<td>3</td>
</tr>
<tr>
<td>Load Defaults</td>
<td>No</td>
</tr>
<tr>
<td>Temperature Units</td>
<td>°F</td>
</tr>
</tbody>
</table>

To find out error code press the words **Error Code** from the **Toolbox** menu. After select **Back**

**Error Code**
Mix Outlet Sensor Open Circuit Error:
The control is unable to read the Mix Outlet Sensor. The control closes the valve and ceases operation. Check for wiring faults and it may be necessary to replace the sensor. Once the error has been corrected, the error message automatically clears.

To view the control type information for your controls press the word **Firmware** from the **Toolbox** menu and then select **Back**

**Firmware**
View the Control Type information for your control.

Software Version:
J1267H
SVN 408
Toolbox Function

To access the history log, press words **History Log** from the **Toolbox** menu then select **Back**

To select load default, press the words **Load Defaults** from the **Toolbox** menu. Toggle radio button to **No** for no load or **Yes** for Load Defaults and select **ACCEPT**

To select load temperature units, press the words **Temperature Units** from the **Toolbox** menu. Toggle radio button to **F** for Fahrenheit or **C** for Celsius and select **ACCEPT**
To adjust the screen brightness, press the words **Screen Brightness** from the Toolbox menu. Move the slider or use **Up** or **Down** arrows to adjust the brightness and select **ACCEPT**.

To clean dirty screen, press the words **Clean Screen** on the Toolbox menu. Toggle radio button to **Yes** to lock the screen to clean or **No** to keep it unlock and then select **ACCEPT**.
To calibrate the touchscreen, press the words **Calibrate Touchscreen** on the **Toolbox** menu. Press each circle to calibrate the touch screen.

To reset all, press the word **Reset** on the **Toolbox** menu. Toggle the radio button to **Yes** or toggle to **No** to leave the current settings.
## Troubleshooting

**Problem:** Outlet temperature is below set point temperature and/or the low temperature alarm has been activated

**Solution:**

1. Depending on the heating plant plumbing and location, it may take several minutes for the hot water to reach the unit. Ensure that you have allowed enough time (5 minutes) for the system to come up to temperature.

2. On the Home screen, check the “Mixed Outlet Set point” and the hot water supply temperature. The hot water supply temperature needs to be above the set-point or the unit will not be able to reach the set-point.

3. If the hot water supply temperature is BELOW the “Mixed Outlet Set point”
   a. Raise the hot water supply temperature at least 2°F (1°C) above the mixed outlet set-point temperature.
   b. Ensure that the hot water is flowing.
   c. Check the hot water source set-point temperature and ensure that the hot supply line has no obstructions or closed valves restricting flow to the DigiTemp.

4. If the hot water supply temperature is ABOVE the “Mixed Outlet Set point”, there are no obstructions preventing hot water from reaching the unit, and there is sufficient flow through the unit, reset the control by pressing the PRGM icon to access the “Programming” menu. Unlock the control and then select the “Toolbox” to navigate to the “Toolbox” menu. From within the “Toolbox” menu use down arrow to highlight “Reset” then press enter. This will access “Reset” menu. Press the “YES” and then press accept. The controller will reset and begin a start up sequence.

Note: Alternately, the control can be reset by opening and closing the circuit breaker switch and waiting 70 seconds to resume normal operation.

6. If problem persists after conducting the above outlined problem solving procedures, contact PVI Customer Care Department at 800-433-5654, option 3 or customercare@pvi.com.

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Always use proper precautions when accessing circuit breaker box.
Troubleshooting

Problem: Outlet temperature above set point

Solution:

1. Ensure flow is above the minimum rated flow by opening the hot water valve on two to four fixtures being supplied with tempered water from the panel.

2. Ensure that the cold supply is flowing.

3. Check cold water temperature and ensure that it is lower than the set point temperature and supply line has no obstructions or closed valves restricting flow to the DigiTemp.

4. Unlock the control and then select the “Toolbox” to navigate to the “Toolbox” menu. From within the “Toolbox” menu use down arrow to highlight “Reset” then press enter. This will access “Reset” menu. Press the “YES” and then press accept. The controller will reset and begin start up sequence.

Note: Alternately, the control can be reset by opening and closing the circuit breaker switch and waiting 70 seconds to resume normal operation.

6. If problem persists after conducting the above outlined problem solving procedures, contact PVI Customer Care Department at 800-433-5654, option 3 or customercare@pvi.com.

Problem: If screen displays "---" instead of a measured value

Solution:

1. Sensor is not connected or functioning properly.

2. Check the connection at the sensor and the connection within the control module.

DANGER

BEFORE attempting to open Control Module, a certified and qualified electrician MUST fully de-energize and disconnect all electrical power from DigiTemp.

Perform required LOCK OUT/TAG OUT procedures.

When done, reconnection and reenergizing of DigiTemp MUST be performed by certified and qualified electrician.
Troubleshooting

3. Disconnect all power and fully de-energize DigiTemp BEFORE opening the control module. Open the Control Module and locate the sensor.

4. Unlock the control and power up the system and then select the “Toolbox” to navigate to the “Toolbox” menu. From within the “Toolbox” menu use down arrow to highlight “Reset” then press enter. This will access “Reset” menu. Press the “YES” and then press accept. The controller will reset and begin start up sequence.

Note: Alternately, the control can be reset the control by opening and closing the circuit breaker switch and waiting 70 seconds to resume normal operation.

Always use proper precautions when accessing circuit breaker box.

5. Waiting 1-5 minutes for the control to resume normal operation Also, ensure that there is a load (at least one tap on the mixed outlet system) present while the control is resuming normal operation.

6. If problem persists after conducting the above outlined problem solving procedures, contact PVI Customer Care Department at 800-433-5654, option 3 or customercare@pvi.com.

Error Codes

If the control detects a problem, an error will display on the Home screen and from within the “Toolbox” menu. To navigate to the “Toolbox” menu unlock the control and select “Toolbox”. Resolution is in the chart below.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Resolution</th>
<th>Control Behavior during Error Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>NVM Error</td>
<td>Verify settings in applicable menu and / or load defaults.</td>
<td>Valve closes and operation ceases.</td>
</tr>
<tr>
<td>2</td>
<td>Mixed Outlet Sensor Error</td>
<td>Check the sensor wiring. Sensor may need to be replaced.</td>
<td>Valve closes and operation ceases.</td>
</tr>
<tr>
<td>3</td>
<td>High Temperature Alert</td>
<td>Check valve position. Considering increasing corresponding differential setting.</td>
<td>Operation continues.</td>
</tr>
<tr>
<td>4</td>
<td>Low Temperature Alert</td>
<td>Check valve position. Considering increasing corresponding differential setting.</td>
<td>Operation continues.</td>
</tr>
</tbody>
</table>

Replacement Part Numbers

<table>
<thead>
<tr>
<th>Replacement Part#</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>88006134</td>
<td>3/4&quot; 3 way valve</td>
</tr>
<tr>
<td>88006135</td>
<td>1&quot; 3 way valve</td>
</tr>
<tr>
<td>88005083</td>
<td>Actuator</td>
</tr>
<tr>
<td>88005085</td>
<td>High speed temperature sensor with wire</td>
</tr>
<tr>
<td>88005166</td>
<td>Controller</td>
</tr>
</tbody>
</table>
Scheduled Testing, Inspection and Maintenance

Testing/Inspection

**WARNING**

*Need for Periodic Inspection/Maintenance*: This product must be tested periodically in compliance with local codes, but at least once per year or more as service conditions warrant. All products must be retested once maintenance has been performed. Corrosive water conditions and/or unauthorized adjustments or repair could render the product ineffective for the service intended. Regular checking and cleaning of the product’s internal and external components helps assure maximum life and proper product function.

Maintenance

- **Actuator and/or Valve Removal**

**NOTICE**

Valves and actuators are not field serviceable. They must be removed and replaced.

**Tools Required:**

- 10mm and 3/8" sockets, elbow and torque wrench. Not required if replacing both valve and actuator
- T30 Torx driver. Not required if replacing both valve and actuator
- 2.5mm Allen key. Not required if replacing both valve and actuator
- 1/8" (3.2mm, #2) slot screwdriver. Not required for valve only replacement
- Wire Stripper and snips. Not required for valve only replacement
- AC Voltmeter. Not required for valve only replacement
- Five to ten 4" zap straps (cable ties)
- 4" monkey wrenches (gas grips)
- 3" adjustable wrenches (shifting spanner)
- Teflon Tape. Not required for actuator only replacement

- **Actuator Removal Instructions**

**DANGER**

BEFORE attempting to open Control Module, a certified and qualified electrician MUST fully de-energize and disconnect all electrical power from DigiTemp. Perform required LOCK OUT/TAG OUT procedures.

When done, reconnection and reenergizing of DigiTemp MUST be performed by certified and qualified electrician.
Scheduled Testing, Inspection and Maintenance

1. Disconnect all power and fully de-energize the DigiTemp system.
2. Once de-energized and disconnected, the display will become inactive and the control box can be opened.
3. Pop open the controller cover and then loosen two screw to expose actuator connection.

As an additional safety check, once the box is open, confirm that the unit is de-energized by measuring the AC voltage across the “L” and “N” terminals (46 and 45 respectively) using the voltmeter. Alternatively, use a voltage detector to confirm that the unit is NOT energized.

**NOTICE**

Skip step 3 and 4 if only removing actuator for valve replacement.

4. Using the slot screwdriver loosen terminals 1 to 3 in the upper left side of the control module. Take note of the wire colors connected to each of the terminals.

This connection should be as follows:
1) Grey 2) Black 3) Red

5. Remove the Actuator Cables from the control box.
6. Remove the actuator from the valve as follows:
   a. Using the T30 Torx driver remove the two actuator support plate T30 Torx screws
   b. Using the 10mm wrench loosen the actuator armature clamping nut
   c. Using the T30 Torx driver completely remove the support plate T30 Torx screws
   d. At this point the actuator should be free to slide off the valve stem away from the valve. If not, further loosen the actuator armature clamping nut
   e. Carefully remove the actuator and set it aside.

**Actuator**
Scheduled Testing, Inspection and Maintenance

Valve Replacement

1. Follow actuator replacement above.
2. Remove bracket and controller from the valve.
3. Un-plug sensor from the valve.
4. Remove valve and replace. Install bracket, controller and plug sensor.
5. Install actuator. Using the T30 Torx driver, install the support plate T30 Torx screws (see below) until snug. Ensure that the support plate bolts are sufficiently loose to allow for some very slight movement between the support plate and the actuator. This play will allow the actuator to find the proper position when the armature clamping nut is tightened down.

6. The actuator armature must be positioned in the un-powered rest position. Make sure "T" marking on the valve stem is pointing towards mixed outlet. See picture below.
Scheduled Testing, Inspection and Maintenance

7. Tighten down the armature clamping nut using the 10mm socket and torque wrench to 50 in-lbs (5.65 N-m)

8. Using the 3/8" socket, elbow and torque wrench, torque down the support plate nut to 50 in-lbs.

**NOTICE**

Take caution not to over tighten and strip these nuts.

9. Run the control wires up to the control along the same path as when removed.

10. Wire to terminal blocks as follows:
    1. Grey
    2. Black
    3. Red

**NOTICE**

Pink and orange actuator wires are not used by this control

8. Utilize cable ties to secure the wires and close the control module. Once the box is closed, re-energize the unit.

9. Resume normal operation and observe that the actuator and valve are now working properly.