

Centurion® Gas Condensing Water Heater

15-Year AquaPLEX® Vessel and Heating Surfaces Limited Warranty

What This Limited Warranty Covers

When used for heating or storing potable water for domestic water heating purposes, this limited warranty covers defects in materials or workmanship of the vessel and/or heating surfaces that result in any of the following:

- Production of Rusty or Discolored Water
- Leaking
- Chloride Stress Corrosion Cracking
- Leaking due to Fireside Condensate Corrosion

Repair Limited Warranty

For 8 years from the start of this limited warranty, if the vessel or heating surfaces has a warranty-covered defect, Watts Heating and Hot Water Solutions, LLC dba PVI Industries ("PVI") will repair the defect and bring the tank or heating surfaces back to working condition. If, in the judgment of PVI, repair is not practical, this repair limited warranty will not be in force and the replacement limited warranty will be in force.

Replacement Limited Warranty

For 15 years from the start of this limited warranty, if, in the judgment of PVI, a warranty-covered defect of the tank or heating surfaces is not repairable, PVI will replace the water heater with the then current equivalent model. Replacement during the first 8 years will be at no cost to the owner for the water heater. No labor or freight will be authorized or paid by PVI. From the beginning of the 9th year to the end of the 15th year from the start of this limited warranty, PVI will offer to sell the owner a new water heater of the then current equivalent model. The cost to the owner for the replacement water heater will be equal to the number of months elapsed from the date of start of this limited warranty, divided by the total number of months of this limited warranty, times the then current list price. At no point will the cost to the owner for the replacement water heater exceed 75% of the current list price. No labor or freight will be authorized or paid by PVI.

Start of Limited Warranty

This limited warranty will begin at the time of start-up or six months from date of shipment, whichever occurs first.

General Conditions

Under no circumstances will PVI pay for, or be responsible for, overtime pay (nights, weekends, or holidays) for the owner's convenience or desires. Labor cost covered by this warranty is limited to installations with normal access to the equipment. All additional cost resulting from uncommonly restrictive ingress or egress requiring intricate rigging and/or unusual building or machinery alterations will be the owner's responsibility.

All additional cost resulting from uncommonly restrictive ingress or egress requiring intricate rigging and/or unusual building or machinery alterations will be the owner's responsibility. Installation and operation must comply with all applicable federal, state, and local regulations, and must be in accordance with applicable instructions and limitations contained in the PVI installation and maintenance manual for the product. Normal maintenance and repair shall be performed by the owner. This limited warranty does not cover abuse or misuse of the product. This limited warranty is void if modifications are made to the product without the knowledge and consent of PVI. This limited warranty does not cover failure resulting from the accumulation of precipitant inside the vessel. This limited warranty does not cover vessels or heaters used for non-domestic (process) applications or for non-potable or high-purity water. Potable water is defined as complying with the U.S. EPA primary drinking water regulations and secondary drinking water standards with the exception that the routine maintenance level of free (residual) chlorine must be ≤ 1 ppm.

This limited warranty is in lieu of all other warranties and guarantees, whether expressed or implied, including statutory warranties, such as warranties of merchantability or fitness for a particular purpose.

The sole and exclusive remedy is repair or replacement of defective products pursuant to the terms of this limited warranty.

In no event shall PVI be liable for consequential or incidental damages, or contingent liabilities or any kind, resulting from the manufacture, sale, installation, or use of this products. Some states do not allow limitations on incidental or consequential damages or on the length of an implied warranty. The above limitations may not apply to you. You may have other rights, which vary from state to state.

In no event shall PVI's liability on any claim for damages arising out of or connected with the sales contract, or the manufacture, sale, delivery, or use of the goods exceed the purchase price of the goods.

All legal actions for breach of this limited warranty, or the terms and conditions of the contract for sale of the product, must be commenced on or before the expiration of one year from the date of such breach. Otherwise, such action shall be considered barred by a period of limitations established by agreement. This limited warranty covers the first installation only. PVI shall be entitled to inspect the product prior to repair or replacement.

Warranty claims should be presented through prompt telephone notification to PVI at toll-free 1-800-433-5654.



Heating and Hot Water Solutions

Watts Heating and Hot Water Solutions, LLC dba PVI Industries
425 W Everman Pkwy • Fort Worth, TX 76134
USA: T: (817) 335-9531 • Toll Free: (800) 784-8326 • PVI.com
Technical Support • (800) 433-5654 • Mon-Fri, 8 am - 5 pm EST