

## Case Study PVI Aids Missouri Medical Center During Critical COVID-19 Efforts

Customer
Location
Industry
PVI Product Installed

Missouri Medical Center Missouri Healthcare Conquest 130



## What the Customer Needed

In the midst of the current COVID-19 pandemic, a top medical center in Missouri urgently needed to replace a leaking water heater. A direct replacement was no longer available and waiting for a new unit to be built could have caused the healthcare facility to run out of critical hot water for their patients and medical staff.

## **PVI** Solution

PVI Sales Representative, Hughes Machinery, immediately answered the healthcare facility's urgent call and quickly provided a PVI Conquest condensing water heater. Fabricated with durable AquaPLEX duplex stainless steel and featuring a 15-year tank and heat exchanger warranty, the Conquest will provide safe, reliable hot water for the facility's patients and staff during this current pandemic and for years to come.

## **Return on Investment**

With their strong product knowledge and industry expertise, Hughes Machinery closed the order with future savings estimated to be \$30K+ for the customer. This success also brings the potential of future water heater business with both the medical center and the installing contractor.



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